



GOVERNMENT OF ASSAM

**OFFICE OF THE DISTRICT COMMISSIONER:::UDALGURI***(Transformation & Development Branch)*Email: [dc-udalguri@nic.in](mailto:dc-udalguri@nic.in)

Phone: 03711-224433

ECF No.35867/DEV-11/30/2023-T&amp;D-UDL/367

To,

1. All the Circle Officers of Udalguri District
2. The District Agriculture Officer, Udalguri

Sub: Dissemination of Helpline Information for Crop Loss Reporting under PMFBY.

Ref: E-mail received from the Directorate of Agriculture, dated 31-05-2025.

Sir,

In pursuance of the letter under reference and in view of the ongoing continuous rainfall and emerging flood-like situations in certain districts of Assam, it is imperative to ensure timely and effective communication with farmers and local stakeholders regarding crop loss reporting and grievance redressal under PMFBY.

In this regard, you are requested to widely circulate the following helpline details among farmers, Gaon Pradhans and field functionaries for lodging complaints or claim intimation:

- **Krishi Rakshak Portal Helpline:** 14447
- **PMFBY WhatsApp Chatbot:** 7065514447

You are also requested to ensure proper dissemination of this information through official social media platforms and local networks, field staff, and community representatives so that farmers are made well aware and supported amidst the flood-like situation.

This is for your kind information and necessary action.

Yours faithfully,

Digitally signed by

LAXMI KUTUM

Date: 16-06-2025.

**Addl. District Commissioner**  
18.05.36  
**Udalguri****Memo No.** 35867/DEV-11/30/2023-T&D-UDL/367-A

Dated: 09-06-2025

**Copy to:**

1. DIO, Udalguri for uploading to the district online sites.
2. CA to DC for kind appraisal of the District Commissioner, Udalguri.
3. Office file.

*(e-Signed)***Addl. District Commissioner**

## Udalguri